

Liteboat Warranty policy

LITEBOAT warrants that the Products shall be free from defects in design, material and workmanship, for a period of twenty-four (24) months from the date of its delivery ("Warranty Period").

In order to facilitate the treatment by LITEBOAT of any claims under this Warranty, Customer shall be required to register with LITEBOAT's website (www.liteboat.com/warranty). No claim shall be investigated unless Customer is duly registered with LITEBOAT.

Procedure

Customer shall give notice to its dealer of an alleged defect or any claim related to a Product, during the Warranty Period of each Product.

LITEBOAT shall investigate all claims made by Customer on the basis of the evidence provided by the dealer. If such evidence is deemed sufficient to establish the existence of the defect, and subject to exclusion clauses set forth below, the Parties shall agree on an action plan to fix the defect, including number and type of replacement parts, and associated labor time.

For each Product that is acknowledged by LITEBOAT to be defective, and subject to compliance with the above procedure within the Warranty Period, LITEBOAT agrees to cover the following costs :

costs of agreed replacement parts, and its delivery to dealer or directly to Customer's place;
workforce costs, on the basis of 50€/hour, upon agreed estimate between the Parties;
cost of material needed for the Product's repair,

Exclusions of warranty

The foregoing warranty shall not apply to defects or damages resulting from normal wear and tear, accident, improper installation, inadequate maintenance, negligence, misuse (i.e. inconsistent with instructions of use specified on the user's guide), unauthorized modification or repair, improper handling or storage of the Products.

In particular, following cosmetic defects shall not be covered under this warranty section:

1) Wheels bearings, aluminium rails, foot straps, plastic rails for footstretchers, hatches, drain plugs

All these elements need to be rinsed, cleaned, greased regularly, and these elements will have to be regularly changed according to the conditions of use of the boats (salty water, sand, ...)

2) Scratches on the metal elements which are painted or anodized (riggers, foot stretchers plates, quick release,...) and scratches on the carbon elements

3) Hair cracks or scratches on the gelcoat

4) Discoloration of the hull and the deck, discoloration of the mast

All boats need to be stored under cover in a dry place

5) Prints through pattern

LITEBOAT deliberately uses thin materials and thin Gelcoat to save weight and increase performance therefore there is more than usual print through pattern on the boats

6) Wear of ropes, sails, cleats, winches, shoes, seats, foot-stretchers, rudder, fins, rudders, deck foams.

7) Rust marks of the screws and pins

This Section represents the entire warranty given by LITEBOAT, in lieu of all other warranties, express or implied.